



SKU	S11187 Premium	S11965 Bariatric	S13930 Bariatric Extra Wide
Overall Width	68cm	70cm	85cm
Overall Depth	52cm	48cm	49cm
Seat Width	34cm	37.5cm	61cm
Width Between Arms	46cm	56cm	65cm
Seat Height	44-55cm	44-59cm	44-56cm
Armrest Height	22cm	25cm	25cm
Weight	4.8kg	5kg	5.3kg
Safe Work Load (SWL)	205kg	280kg	305kg

Safety & Precautions

User Safety: It is recommended that the below safety checks are completed prior to each use:

- All locking pins must be fully protruding.
- Adjusted to appropriate height for user.
- Legs are in a secure position with anti-slip rubber tips attached.
- Weight on chair does not exceed safe work load.

Weight Capacity: the maximum safety weight limit for the product is 250kg (S11197), 280kg (S11965) or 305kg (S13930). If the maximum safety weight limit is exceeded, this can increase the risk of damage to the product and/or risk of serious injury to the user and others.

Instructions for Use

Product Assembly

1. Remove contents from packaging.
2. Clip the toilet seat and lid onto the frame.
3. Attach all four legs by sliding leg component into main frame receiver until the locking pin is secured and protruding at the appropriate height for the user
4. Ensure legs are stable and secure.

Adjusting the Height

1. Push locking pin in and slide internal leg up or down to the appropriate height. Ensure all locking pins are fully protruding prior to use.
2. Please note that one leg has additional holes, to assist with stabilising product on uneven floors.

Product Care & Maintenance

- It is recommended that the product is inspected regularly for damage, corrosion or rust.
- If there are visible signs of damage, please contact your authorised dealer for replacement parts.
- The product should be cleaned regularly using warm water or a mild detergent. Use a soft cleaning implement, such as a soft sponge or dish cloth, as abrasive cleaning tools could damage the product.
- All replacement parts as well as after-sales support and repair services are available through Hero Medical dealers.

Recycling & Disposing

- Please follow the local government rules regarding proper recycling and disposal. It should always be done through an authorised agent or licensed place of disposal. Please review list of product part and packaging materials to ensure they are recycled or disposed of correctly.
- Frame: Aluminium
- Seat, lid and splashguard: Plastic
- Anti-slip tips: Rubber
- Packaging: Cardboard box and plastic

Labelling Information

Product label is located on the front of the frame. Information on the label includes: company name, company address, product code, product description, safe work load, serial number (which includes the date of manufacture and the batch serial number).

Warranty

Product comes with 12 months warranty from the date of purchase on structural integrity:

During the warranty period any parts that have become defective due to faulty workmanship or material will be repaired or replaced without charge by a Hero Medical dealer of where the product was purchased.

The warranty is for normal domestic use only and excludes any defect or injury caused by or resulting from misuse, abuse, neglect, accidental damage, or any other alteration that affects the reliability or performance of the unit, not attributable to faulty manufacture, parts or labour.

The warranty excludes castors, components and parts that are subject to reasonable wear and tear.

The warranty excludes faults that have been identified as misuse or user error.

Unauthorised changes or modifications will forfeit your warranty.

If a defect or fault is discovered, the Hero Medical dealer of where the product was purchased should be contacted immediately.

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