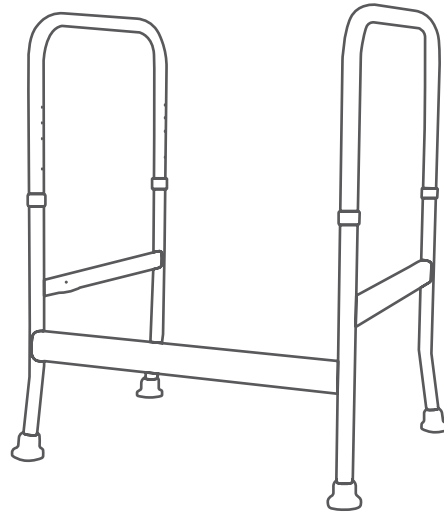


## User Manual

### Hero Medical Toilet Surround



SKU	S11198	S13165
Overall Width	67cm	72cm
Overall Depth	52cm	52cm
Width Between Arms	54cm	60cm
Armrest Height	66-79cm	66-79cm
Weight	2kg	3.7kg
Safe Work Load (SWL)	205kg	205kg

## Safety & Precautions

**User Safety:** It is recommended that the below safety checks are completed prior to each use:

- All locking pins must be fully protruding.
- Adjusted to appropriate height for user.
- Legs are in a secure position with anti-slip rubber tips attached.
- Weight on chair does not exceed safe work load.

**Weight Capacity:** the maximum safety weight limit for the product is 205kg. If the maximum safety weight limit is exceeded, this can increase the risk of damage to the product and/or risk of serious injury to the user and others.

## Instructions for Use

### Product Assembly

1. Remove contents from packaging.
2. Attach side frame component (front legs) by sliding into the rear frame component until the locking pin is secured and protruding.
3. Attach the arm rest components by sliding onto the frame until the locking pin is secured and protruding.

### Adjusting the Height

1. Push locking pin in and slide internal leg up or down to the appropriate height. Ensure all locking pins are fully protruding prior to use
2. Please note that one leg has additional holes, to assist with stabilising product on uneven floors.

## Product Care & Maintenance

- It is recommended that the product is inspected regularly for damage, corrosion or rust.
- If there are visible signs of damage, please contact your authorised dealer for replacement parts.
- The product should be cleaned regularly using warm water or a mild detergent. Use a soft cleaning implement, such as a soft sponge or dish cloth, as abrasive cleaning tools could damage the product.
- All replacement parts as well as after-sales support and repair services are available through Hero Medical dealers.

## Recycling & Disposing

- Please follow the local government rules regarding proper recycling and disposal. It should always be done through an authorised agent or licensed place of disposal. Please review list of product part and packaging materials to ensure they are recycled or disposed of correctly.
- Frame: Aluminium
- Anti-slip tips: Rubber
- Packaging: Cardboard box and plastic

## Labelling Information

Product label is located on the front of the frame. Information on the label includes: company name, company address, product code, product description, safe work load, serial number (which includes the date of manufacture and the batch serial number).

## Warranty

Product comes with 12 months warranty from the date of purchase on structural integrity:

During the warranty period any parts that have become defective due to faulty workmanship or material will be repaired or replaced without charge by a Hero Medical dealer of where the product was purchased.

The warranty is for normal domestic use only and excludes any defect or injury caused by or resulting from misuse, abuse, neglect, accidental damage, or any other alteration that affects the reliability or performance of the unit, not attributable to faulty manufacture, parts or labour.

The warranty excludes castors, components and parts that are subject to reasonable wear and tear.

The warranty excludes faults that have been identified as misuse or user error.

Unauthorised changes or modifications will forfeit your warranty.

If a defect or fault is discovered, the Hero Medical dealer of where the product was purchased should be contacted immediately.

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